

2.2 Assessment brief – formative assessments and learning outcomes

Assignment 1: Assessment Brief: Individual Report based on the given case study:

- Learning Outcomes Covered: LO1-LO3.
- Words Limit: 2500
- Submission Deadline Week 8

HRM is a strategic and systematic approach to managing people in a way that would maximise their motivation and contribution towards meeting the organisation's objectives.

The individual report requires students to reflect on the given case study, identified through the themes of learning outcomes, to which they will advocate solutions and provide viable recommendations to the issues described in the case, with the reference to academic models and theory.

The Task

Drawing on the different roles and functions performed by Human Resources [HR] professionals within organisations and HR service delivery models of operation you are to prepare a report.

- **Task 1:** Based on the case study, evaluate the factors that impact the HR service delivery of this named organisation and outline the potential challenges impacting both the business and HR.
- **Task 2:** Identify various service delivery models and recommend the best fit service delivery model considering the ethical implications.